

Municipal Risk Management

2024 ROMA Conference

Breakfast Session

January 23, 2024







- 1. Disruptive Hacktivism
- 2. Generative Artificial Intelligence (AI) and its impact on:

Phishing

Cyber Crime



Artificial Intelligence (AI)

noun

the theory and development of computer systems able to perform tasks that normally require human intelligence, such as visual perception, speech recognition, decision-making, and translation between languages.

-Oxford Dictionary





Understanding Artificial Intelligence

What is Artificial Intelligence?

What is Generative Artificial Intelligence?

How does it work?

How can it impact cyber crime?



Risk Considerations

Does your organization understand AI?

Is your organization using AI? If so, how?

Does your organization have an Acceptable Use policy for AI?

What is the overall state of your organization's cyber security program?

Cyber Incident Management for Ontario Municipalities











Fewer insurers willing to take on municipal risk

Higher premiums





Higher deductibles/self insured retentions

Stringent underwriting







Cyber Insurance

Main Component = Financial recovery

Critical Component = Assistance in the event of a breach



Cyber Insurance Procurement Considerations

Can your municipality procure and finance cyber risk?

If your municipality cannot procure cyber insurance, how will that impact your Incident Response Plan?

Cyber Incident Management for Ontario Municipalities program was created with an RFP issued mid 2022.

The Successful Proponent



ISA Cyber Security Inc.

Canadian Company with over 31 years experience





The Program



3 Retainer Hour Tiers

Level 1 = 20 hours

Level 2 = 50 hours

Level 3 = 80 hours

100% of unused hours from Year 1 can be used for additional incident response work upon renewal

Adhoc Hours





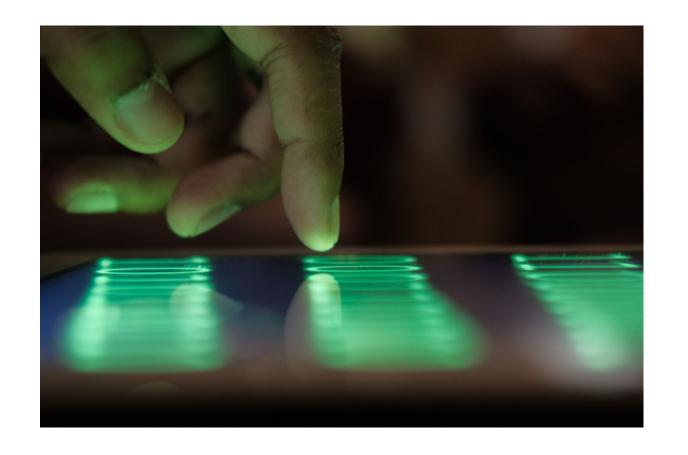


Working Groups

- Municipal Risk Management Working Group
- Technical Working Group

Cyber Risk Financing Feasibility Study

- Led by Technical Working Group
- Work underway to create a Protective Association for Municipal Cyber Risk





Let's continue the conversation

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